



Community Health Centre Job Posting: Clinical Social Worker

Umbrella Multicultural Health Cooperative is a member-driven, not-for-profit, community health centre (CHC). Our members are people who face language and cultural barriers accessing health care. Our mission is to provide practical access to affordable and holistic health care services that are appropriate in culture and language for those without access to health security.

We work with a Cross Cultural Health Broker (CCHB) Model. CCHBs are multicultural, multilingual health care workers who facilitate communication between patients, service providers and health and social service systems.

Umbrella Co-op CHC is located in Downtown New Westminster.

Clinical Social Worker role at Umbrella Co-op

Working with an interdisciplinary team, with an understanding and commitment to the community health centre and CCHB model, the Clinical Social Worker will provide specialized and culturally informed individual and group psychosocial support to patients and families from self-identified populations of racialized immigrants, refugees, and asylum seekers that Umbrella Co-op CHC serves. The Clinical Social Worker will provide treatment and care in collaboration with CCHBs. Referrals to social work and counselling are internal.

The interdisciplinary team currently comprises CCHBs, family physicians, nurse practitioner, pediatricians, MOAs, social determinants of health (SDH) worker and administrative staff. We are currently expanding our CHC and we will add other health professionals. This position is co-supervised by the Clinics+ Coordinator and Clinic Lead. The position will work with the Clinics+, Mobile Clinic and health promotion programs which operates in-office and virtually Monday to Friday, with occasional Sunday in locations throughout the Fraser Valley.

The Clinical Social Worker will:

- conduct social work and psychosocial assessment of individuals and families using trauma-informed, cross-cultural appropriate modalities
- provide therapeutic counselling services to patients and families in an individual, family and support group setting
- participate in and conduct case management meetings with interdisciplinary team to assist in developing and coordinating comprehensive and culturally appropriate care plans and community services for patients and families; and in collaboration with CCHBs, support patient and family participation in the development, implementation, and ongoing modification of the care plan
- implement interventions, for individual and group/collective sessions, and in accordance with established treatment guidelines educate patients, family members and caregivers, to improve mental health wellness and coping skills and promotion of community resources

- participate in maintaining seamless quality patient care by identifying appropriate referrals to other clinicians, allied health care, SDH and health promotion as appropriate
- participate in organizational, program and team activities required to improve and optimize the delivery of patient centered, trauma-informed care and to facilitate evidence-based practice.

Skills and Qualifications

- Current, full registration with the BC College of Social Workers, preferably with three years' experience
- Master of Social Work, with clinical certification for DSM diagnosis
- Demonstrated clinical skills in crisis intervention, assessment, and individual, group and family counselling
- Experience with somatic counselling practices and trauma-informed care
- Demonstrated awareness and sensitivity to psychosocial needs of immigrants, refugees and asylum-seeking individuals and families
- Cross-cultural work experience with individuals and families to improve wellness, coping skills, and empowerment in the following areas: immigration, refugee and asylum-seeking journey, poverty issues, housing, legal, social assistance, education, family violence, crisis intervention, mental health
- Experience working as part of an interdisciplinary team in a culturally diverse, community-based setting
- Fluency in one of the languages of the communities we serve is an asset, particularly Dari or Arabic, Pashto, Spanish and Tigrinya
- Up-to-date immunization record including COVID-19 vaccinations

This is a permanent, part-time position of two-to-three days per week, some weekend and evening work may be required.

Hourly wage range is \$41.11 to \$44.57, with extended health and dental benefits.

Vacation/ sick leave starts at four weeks.

Start date: As soon as possible. The position will remain posted on our website until filled.

Application Instructions

Please submit a one-page cover letter and your resume (all in one file, please), with the subject line: [YourName]-ClinicalSWPosition to clinics@umbrellacoop.ca

If you have any questions, please contact Nadia Revelo, Clinics+ Coordinator, at (604) 553-0633

For more information, please visit our website www.umbrellacoop.ca