



Community Health Centre Job Posting: Registered Clinical Counsellor (RCC)

Umbrella Multicultural Health Cooperative is a member-driven, not-for-profit, community health center (CHC). Our members are people who face language and cultural barriers accessing health care. Our mission is to provide practical access to affordable and holistic health care services that are appropriate in culture and language for those without access to health security.

We work with a Cross-Cultural Health Broker (CCHB) Model. CCHBs are multicultural, multilingual health care workers who facilitate communication between patients, service providers and health and social service systems.

Umbrella Co-op CHC is located in Downtown New Westminster.

Summary of the Position

The Clinical Counsellor position is a 14 hour per week permanent position that is one of two part-time positions provided counselling services at Umbrella Co-op. This position works onsite at the CHC and will provide direct clinical services, including individual and group counselling, crisis intervention, and treatment planning for self-identified populations of racialized immigrants, refugees, asylum seekers, and cultural communities. The Clinical Counsellor will collaborate closely with CCHBs and an interdisciplinary health care team to deliver culturally informed care.

Key Responsibilities

- Apply anti-oppressive, inclusive, and culturally responsive practices to all aspects of patient and family care.
- Deliver trauma-informed, strengths-based, culturally responsive, and patient-centered counselling services to youth, adults, and families experiencing mental health challenges.
- Provide crisis intervention and emotional support to patients and families experiencing acute distress, crisis situations, family reunification challenges, or major life transitions through comprehensive risk assessment, emotional stabilization, safety planning, grounding techniques, and supportive interventions.
- Facilitate timely referrals and coordination with external organizations, community resources, and specialized services to ensure continuity of care and patient safety.
- Support youth and families in navigating relational, emotional, behavioural, developmental, and adjustment-related concerns using family-centered approaches.
- Demonstrate sound clinical judgment, critical thinking, and self-reflective practice in assessment, intervention, and care planning.
- Maintain professional boundaries and adhere to ethical, legal, and organizational standards of practice, including RCC/CCPA professional standards and guidelines.
- Complete accurate, timely, and confidential clinical documentation and patient records in accordance with professional, legal, and organizational requirements.
- Advocate for equitable access to mental health services and support patients and families in navigating healthcare, school, and community systems.

- Collaborate effectively with interdisciplinary teams, healthcare providers, schools, and community partners to ensure coordinated, holistic, and family-centered care.
- Maintain calmness, professionalism, and clarity in high-pressure situations, ensuring patients and families feel supported, heard, and respected.
- Engage effectively with patients and families from diverse cultural backgrounds, tailoring approaches to meet their unique strengths, needs, and lived experiences.
- Perform other related duties as assigned.

Skills and Qualifications

- Must be a Registered Clinical Counsellor (RCC) in good standing with the BC Association of Clinical Counsellors. Candidates with membership in the Canadian Counselling and Psychotherapy Association may also be considered.
- Minimum of three years of post-graduate clinical experience.
- Experience providing counselling and mental health support to youth, adults, and families from diverse cultural and socioeconomic backgrounds.
- Knowledge and experience supporting families navigating family reunification, relational challenges, adjustment stressors, and intergenerational dynamics.
- Experience working with neurodivergent individuals and applying inclusive, strengths-based, and neurodiversity-affirming approaches is considered an asset.
- Proven expertise in trauma-informed, culturally responsive, and anti-oppressive practice, including interventions such as Eye Movement Desensitization and Reprocessing (EMDR), somatic based practices.
- Experience working in multicultural environments with individuals facing barriers related to immigration, poverty, trauma, and mental health challenges.
- Strong clinical judgment, interpersonal and communication skills, and the ability to maintain professional boundaries in complex and high-pressure situations.
- Ability to collaborate effectively with interdisciplinary teams, schools, healthcare providers, and community organizations to support coordinated care for patients and families.
- Fluency in one or more of the languages spoken by our community members (e.g., Dari, Arabic, Pashto, Spanish, or Tigrinya) is an asset.

JOB TYPE: This is a permanent, part-time position of 14 hours per week during regular business hours. Some weekend and evening work may be possible, to be decided on in discussion with the successful candidate.

SALARY AND BENEFITS: The current hourly rate is \$46.22 per hour, plus extended health and dental benefits, and a group retirement plan.

VACATION/SICK LEAVE: Starts at four weeks.

EXPECTED START DATE: As soon as possible. The position will remain posted on our website until filled.

APPLICATION INSTRUCTIONS: Submit a one-page cover letter and resume (as a single PDF file) with the subject line: [Your Name]-RCC Position to info@umbrellacoop.ca

For more information, please visit our website: www.umbrellacoop.ca.

We appreciate your interest in this opportunity. Only shortlisted candidates will be contacted for an interview.